



2016 ANNUAL REPORT

**TAKING THE ROAD  
LESS TRAVELED.**





# Letter from the Director

2016 was a busy, inspiring and an overall good year for Community Advocates for Family & Youth. We strengthened our positions in victim services and mental health to grow in the community by creating our CAFY Family & Counseling Center. We have been working on divesting our funding stream and assets in Prince George's County, MD. We expanded our Partnerships with local foundations and government - like Purple Purse through Allstate Insurance; United Way's Do-More 24, Pepco Holdings, Governor's Office of Crime, Control & Prevention, TJX Foundation and others noted in our financials.

Over the year we served 774 survivors of crime impacted by homicide, child and elder abuse, sexual assaults, robberies and assaults. Providing over 1200 hours of counseling 245 hours were offered pro bono. We provided legal assistance to over 49 clients consulting and representing in child custody, support, guardianship and youth on youth delinquent acts. We provided court education to 15 children who were between the ages of 5-15. Offer support groups in English and Spanish on Grief, Domestic Violence and Sexual Assault.

We fed over 15 families with the support of our partner, Yahweh Outreach International. Providing families with food, toiletries, and emergency items to re-stabilize their lives while pursuing their healing.

We brought the community together during the holiday to pay tribute to those who were impacted by crime and those who loss loved ones during the year.

We also completed the streamlining of our operations which we began in 2014 offering all services in English and Spanish, have crime-type dedicated case manager and complementing our staff with local volunteer residents and College and University students to strengthen our base we were able widen out reach. We strengthen our 24/7 Helpline and added 3 additional people, provided 192 man-hours to the Family Justice Center, the county's one-stop shop for domestic, human-trafficking, and sexual assault victims.



Overall, this has helped create a stronger CAFY, well equipped both to face challenges and to make the most of opportunities. We continued working according to the long-term strategy established in 2013. Alongside continued improvements in our operations and service and funding we made a great many foundational changes – including seven partners supported by Memorandum of Understanding, most recently the county Mobile Crisis Response Team and Department of Social Services helping us identify all children involved in a homicide to ensure the trauma is addresses and all children are supported and families when needed can have the support they need to re-construct themselves to survive. The overall aim has been to create a stable basis for continued long-term, sustainable service, and growth in an environment where trauma is becoming a normal event but addressing it reducing the adverse effect it can have on our society. In order to do that CAFY has to continue to commit to undergo change and its community changes. This is the work that has been successful and helped us achieve the results for the past few years.

Between 2012 and 2016 our operating revenue excluding in-kind items increased significantly. Our percent of engagement rose from 24% to 37% and our no show rate for mental services reduced from 27% to 6%. This is a direct effect of the CAFY team, made up of people who care and are committed to change the impact that crime has on Prince George's County. I am honored to be a part of that team and this report demonstrates their effort. Our 2016 success was based on partnership expansion and maximizing revenue with volunteers

Yours in service,

*Arleen B. Joell*





## ABOUT CAFY



CAFY is the PG County version of Law and Order: Special Victims Unit. CAFY has a Memorandum of Understanding with the Prince George's Police Department (PGPD) and the City of Laurel. With this, we provide critical comprehensive support services for victims of crime. CAFY serves all victims of crime including; homicide, burglary, domestic violence, sexual assault, and child abuse. Clients are referred either directly from the police department, our 24/7 Hotline, or a walk-in from The Family Justice Center. A Victim Services Professional (VSP) or case manager acts as a guide for each client's individual journey to justice and healing. We turn victims into survivors by creating victim service plans, providing legal services, education, counseling and support groups. All resources are designed to help them to cope, be restored and participate in the judicial process or their personal healing. CAFY's mission is to embrace, educate, and empower victims as they speak truth on their journey of restoration and seeking justice.

### ***One story that sticks out in our mind...***

It is Friday morning, 1:45 a.m.; a call comes in on the CAFY Helpline. It's a mom, Ms. Greene. She was given our number from the officer who rescued her from a violent abuser. She and her two children are in need of emergency housing because they are homeless and in fear of their lives until the abuser is captured.

The children are one 7-year-old girl and two teenage boys, which makes the family ineligible to stay in a shelter together. Does she go back at home, where she was almost strangled to death and wait for her abuser to be found? Each day, CAFY faces these dilemmas. Our immediate solution is to contact one of our hotel partners to get them to a "Safe Haven". The next morning, we will meet with this family in crisis to begin next steps. We first address the immediate needs; those include food, clothes, legal services, safety planning, and assessing emotional health of the children. These are the actions needed within the first 24 hours. CAFY is here 24/7.

We arrive at the hotel the next day, and immediately notice a difference. We see a relieved mom and children who have hope. This family was able to stay together and for the first night, in what seems like one hundred nights, feel safe. With legal assistance and our partner Housing for a Cause, we were able to give Ms. Greene the assistance she desperately needed to re-start her life. Ms. Greene and her children continue to utilize the CAFY Counseling Center to find their path to healing.

# Our Impact

## OUR IMPACT

CAFY's programs help to meet basic needs. They offer safe havens, fill hungry stomachs, address victim-centered trauma, respond to crisis in the home, educate children on being court witnesses, and transform neighborhoods by creating healthy survivors.

### > In Prince George's County, Maryland, CAFY:

Served **964** children, youth, families, and adults who were survivors of crime

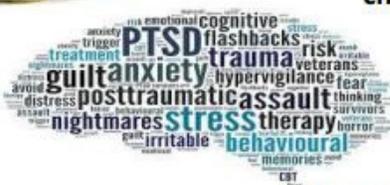


Trained **24** women in financial literacy.

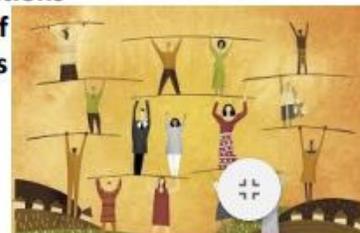
Assisted **11** families which included **36** children in relocation to permanent safe homes



Logged **4224** volunteers hours for 10 victim services volunteers valued at \$97,447.68.



Partnered with **26** community organizations to meet the needs of children and families



We provided **208** survivors with trauma-focused therapy



We served **211** adults on our 24/7 Helpline



# 2016 Services

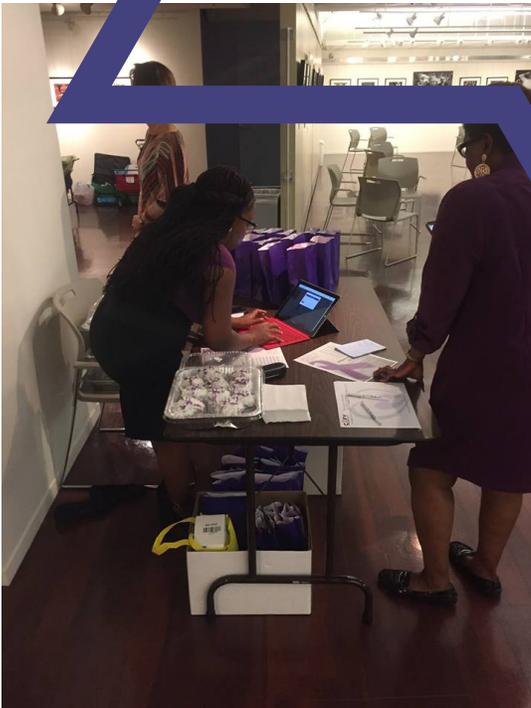


- Service Engagement
- Counseling
- Court Comp/Education
- Legal Services
- Criminal Injury Comp

# Purple Purse



**CAFY raised \$7,000 during the Allstate Foundation Purple Purse campaign. These funds help women escape financial abuse and provide education and empowerment.**



# Giving Tuesday



**#GivingTuesday is a global day of giving fueled by the power of social media and collaboration. Celebrated on the Tuesday following Thanksgiving (in the U.S.) and the widely recognized shopping events Black Friday and Cyber Monday, #GivingTuesday kicks off the charitable season, when many focus on their holiday and end-of-year giving.**

EMERGENCY HOUSING

**CAFY**  
Community Advocates for Family & Youth

**#GivingTuesday Happy Hour for a Cause Safe Havens!**

*#GivingTuesday is a global day of giving fueled by social media and collaboration.*

**11.29.16**

Come enjoy drink specials and delicious seafood from 5-8pm.

*Also introducing the signature CAFY cocktail - Triple C!*

HOOK AND REEL  
9201 WOODMORE CENTER DR  
LANHAM, MD 20706

CALL KATIE -301.541.8927

@CAFYMEDIA  
CAFYONLINE.ORG



**CAFY hosted a Happy Hour event at a local restaurant and raised over \$600 for our Safe Haven program that provides emergency housing for victims of crime.**

**#CAFY**

**#GivingTuesday**

**CAFY**  
Community Advocates for Family & Youth

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**#GIVINGTUESDAY**

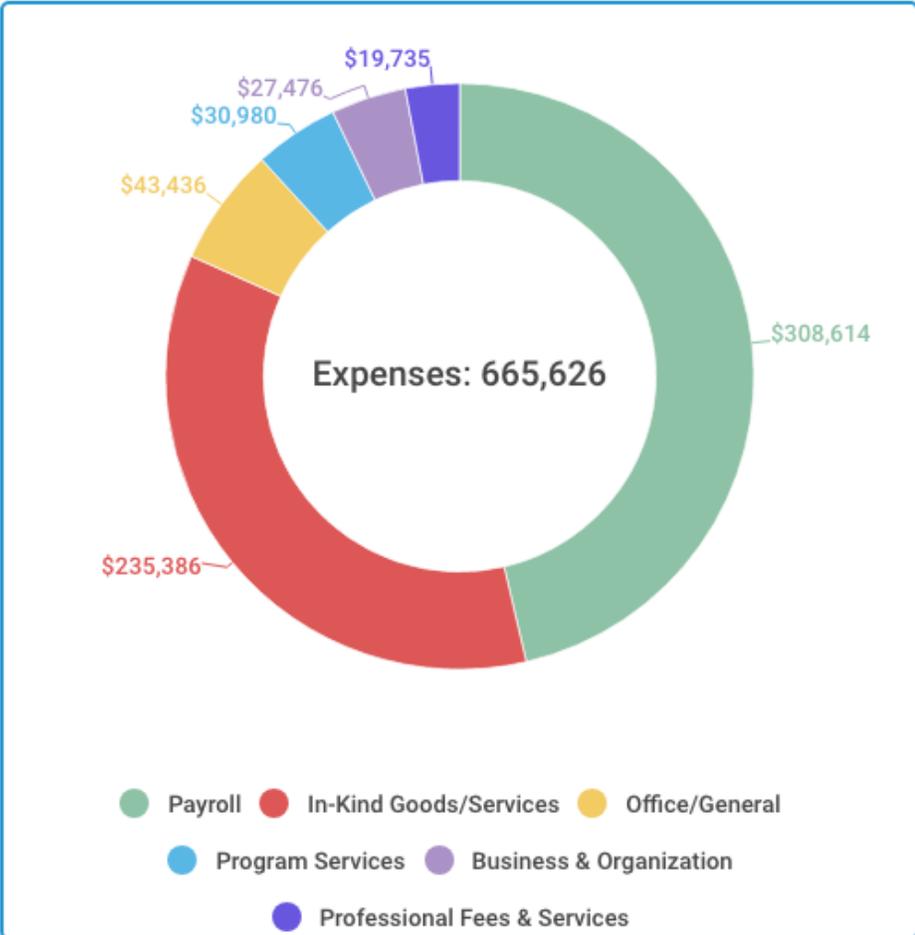
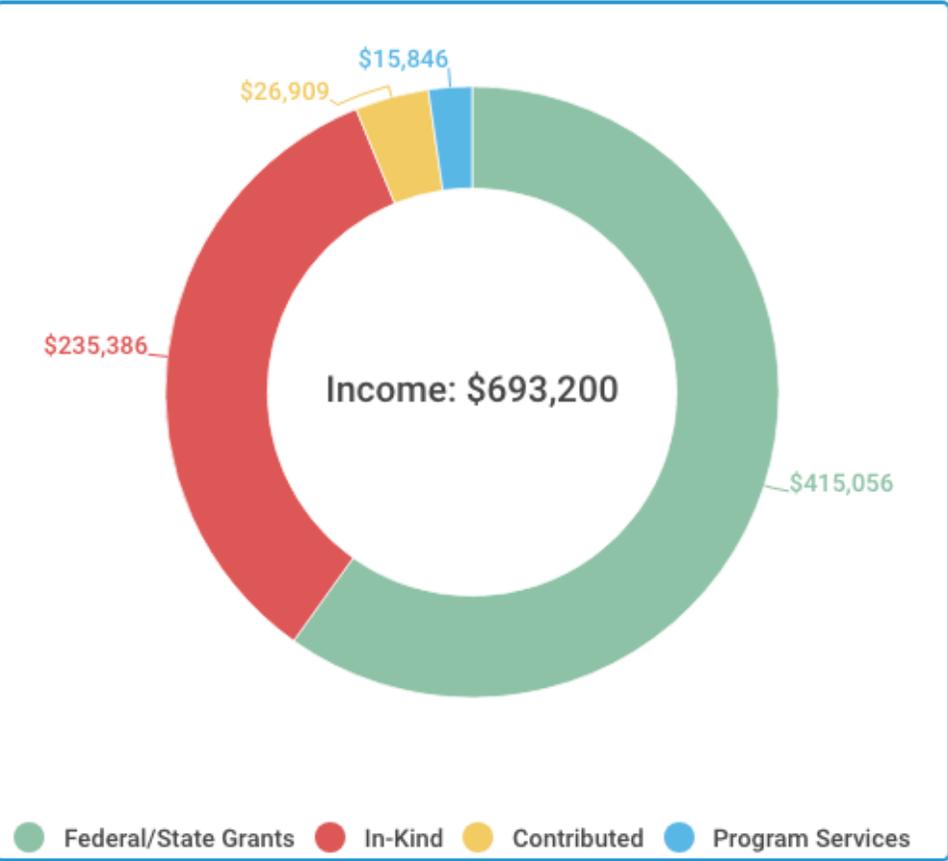
@CAFYMEDIA  
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# Candlelight Vigil



**In celebration of those who have survived, in support of those on their journey, and in memory of those we loss, we held our "I Survived" 8th Annual Candlelight Vigil on December 11th, 2016. Victims of violence, family and members of the community gathered together to support one another and to share their stories.**

# Income and Expenses



# Our Navigators...

## A Day in the Life of a CAFY Case Manager

Jalisa Matthews is a CAFY Case Manager or Victim Advocate. She handles homicide and sexual assault crimes in Prince George's County. She is the first person to contact the victim or next of kin after the incident has taken place. The role of Case Manager is vital to the organization; they are interacting with clients on a daily basis; whether it be court companionship, offering other CAFY services such as counseling, or maybe just a quick phone call checking in after a funeral.

8:30am – Check email and voicemail. Make sure there are no urgent fires to be put out.

9:00am – Review new case assignments. Three homicides that she has to contact the next of kin and make sure they are doing ok as well as walk through next steps. There are four sexual assaults to reach out to and start their survivor journey with them.

11:45am – Leave the CAFY office for Upper Marlboro court to help a victim face her offender at trial.

2:00pm – Back at the office to meet with a mother who is filling out CICB form to be financially reimbursed for her murdered son's funeral.

4:30pm – Last phone calls of the day; referring a client to receive groceries from one of our partner organizations and registering a woman for VINE to keep tabs on her offender.

Jalisa is presented with a new set of victims that are on their path to survivorship and it is her job to be that guiding light for them. Healing Happens Here.



# Our Fuel...Donors



TARGET



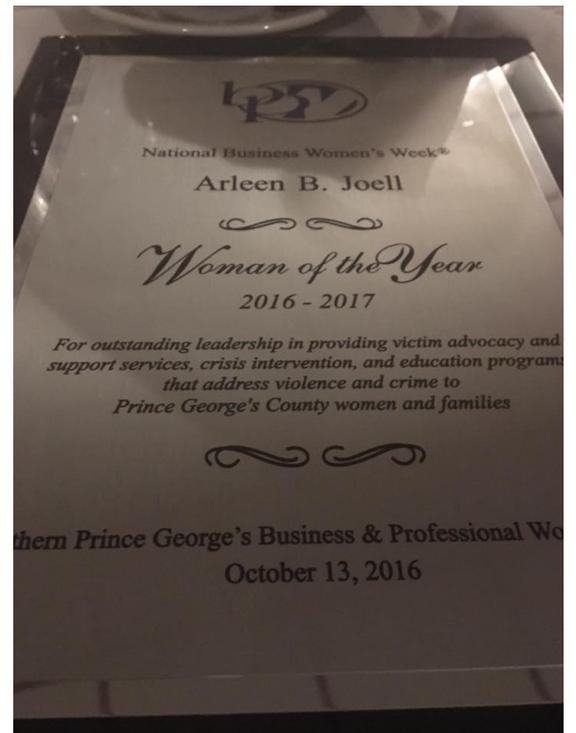
# Our Fuel...Donors



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Collette Gingles	Jacqueline Brooks	Doug Brooks
Linda Arrington	Shaun Carson	Lula Green
Claudia Poole	Judith A. Machen	Brianna Johnson
Bertha Alderson	Anna Spriggs	Juanita Jones
Anthon Thomas	Morgan Wray	LaShundria King
Wanda Smith	Joy T Copeland	Kristian Lee
Georgianna Carrington	Arleen B. Joell	Scherelle Makell
Jill Davis	Genia Reaves	Jema Palmer
Barbara Davis	Floretta M Lawson	Dominique Stewart
Bernestine Allen	Golden Women c/o Kay Niles	Matthew Barba
Eirdis Davis	Annie McArthur	Azalia Butler
Areatha Williams	Marilyn Dorn	Eddie Campbell
Sedonia Johnson	Williett O. Joell	Alecia Chapman
Jalisa Matthews	Linda Williams	Celeste Conyers/Conyers-Ward Agency
Barbara Moseley Davis	Chauncey Miller	Annette Grice
Sophie Ford	John and Heidi Anton	Fay Tatum
Samuel Gresham	Darnetta Bouy	Kaylah Smith
Gerri Hill	Curtis Valentine, Sr	Lashonda Stephens
Robert Joell	Bobbi Harvard	Michael Bouy
Brittany Holloway	Elizabeth Eny	Delicia St. Hill
James Matthews	Wilmer Waller	Ellen Wallis
Joseph Matthews	Robert Chamberlin	Marta Peterson
Elaine Moore	Glenn & Mary Frindt	Terry Moore
Diana Eversley	Page Litfin	Pamela Holman
Sharon Barbet	Judith Marwells	Wendy Howard
Sharon Ransom	Mary Ann Foster	Nanette Paris
Lynette Smith	Sarah Oduah	Funmi Adenugba
Cheryl Stephens	Lindsay Joell	Lisa Brannock
Touchstone Physical Therapy and Wellness	Felicia Moseley	Kim Cartwright
Anne Wiseman	Just Dance #28th Class	Ursula Cerro
Kathleen Bailey	Peggy Stewart	Calvin Holloway
Joan M. Bowen	Bertha W Alderson	Kerry-Ann Howard
Novella Bridges	Dawn Moore	Apera Nwora
Jasper's Restaurant	Lynda Johnson	Jesse Oduah
Wanda Bailey Green	Edna Moore	Julian Okrah
Laura Joell	Elaine Moore	Michelle Ross
Barbara Solomon	Marlon Nedd	Barbara Shaw
Audrey White	Claire Taylor	Jennifer Silver
	Sandi White	Wanda Smith
		Trina Young

# Bumper Stickers...Our Awards



On October 13th, Business and Professional Women of Maryland honored CAFY CEO, Arleen Joell, with their prestigious Woman of the Year Award at the Southern Prince George's Business and Professional Woman Dinner. The event kicked off National Business Women's Week® which falls in Domestic Violence Awareness Month. On September 24th, CAFY was nationally recognized with the Paul H. Chapman Justice Award from The Foundation for Improvement of Justice. Our work in the judicial arena has been able to educate children about courtroom proceedings, and reduce the associated anxieties.



**Community Advocates for Family & Youth**

**P.O. Box 4419**

**Capitol Heights, MD 20791**

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**24/7 Helpline: (301) 882-2002 / 1-888-249-6907**

**info@cafyonline.org**

